

ACCESS Door-to-Door Transportation Program Options

Program	Older Persons Transportation Program (OPT)	ACCESS ADA Program	ACCESS Connections Program	ACCESS 65 Plus Program	Medical Assistance Transportation Program (MATP)
Sponsorship	Allegheny County Dept. of Human Services (DHS) –Area Office on Aging with PA Lottery Funding	Port Authority of Allegheny County	Port Authority of Allegheny County	Port Authority of Allegheny County with PA Lottery Funding	Allegheny County Dept. of Human Services (DHS) - Office of Community Services PA DHS funded
Eligibility	-Age 60 or older -Allegheny County Resident -Not living in nursing home	Due to disability, functionally unable to use Port Authority bus independently either all of the time or only under some conditions.	Anyone with a disability without bus service in their area.	-Age 65 or older -PA Resident	-Current Medical Assistance recipient -Allegheny County Resident
Application	Apply at DHS AAA senior center; by in-home visit, if needed by for care mgmt. consumers) -proof of age and verification of type of health insurance required	Individuals with a Disability complete an application and participate in an in-person interview and transportation skills evaluation. Proof of age and verification of disability required.	Short application available by mail. Send verification from your physician confirming disability, and proof of age.	At DHS/ AAA senior centers, legislative offices, by mail or at the ACCESS office 650 Smithfield Street. Proof of age required.	Initial phone application with medical verification. Will be offered bus tickets, direct reimbursement or ACCESS service depending on personal ability and specific trip
Hours of Operation	Monday -Sunday 6AM - midnight	Monday -Sunday 6AM – midnight, before or after if bus running	Monday -Sunday 6AM – 11PM	Monday -Sunday 6AM – midnight	Monday -Sunday 6AM – 10PM
Reservations	One day in advance, between 8:00 AM and 3:00 PM	One day in advance, between 7:00 AM and 3:30 PM	One day in advance between 8:00 AM and 3:00 PM	One day in advance between 8:00 AM and 3:00 PM	Two working days in advance between 8:30 AM and 3:00PM Mon. through Fri.
Trip Limits	Age 60-64 requires authorization. Age 65 + receives: -4 one-way medical trips per month -care mgmt. trips as needed -grocery shopping as needed -adult day services as prescribed by CM -senior center, daily	No restriction on the type or number of trips.	Provides either a ride to a nearby bus stop, or a direct ACCESS trip No restriction on the type or number of trips.	No restriction on the type or number of trips.	-For medical (physical and behavioral health) services only -no emergency or ambulance service -children under age 12 must be accompanied by parent or responsible adult.
Fare Payment	Fare is paid through the use of ePurse	Fare is paid through the use of ePurse	Fare is paid through the use of ePurse	Fare is paid through the use of ePurse	Free
Minimum Fares/Escort Policy	Grocery shopping or senior center trips: \$1.15 each way Medical trips: Age 60-64 \$5.25 one-way Age 65 and over \$2.15 one-way If required, escort: rides free	\$3.15 Minimum one-way fare \$5.25 Maximum one-way fare If required, personal assistant rides free Companion – Same fare as eligible rider	Ride to a bus stop - \$2.50 one-way. Direct trip from home to destination \$3.15 Minimum one-way fare \$5.25 Maximum one-way fare	\$3.15 Minimum one-way fare \$5.25 Maximum one-way fare - except for out of county and to/from Pittsburgh Airport Escort Fare - \$2.50 one way.	Free Escorts - Free but must be authorized by MATP
Phone Numbers	412-562-5385 (OPT) PA Relay 711	412-562-5353 PA Relay 711	412-562-5353 PA Relay 711	412-562-5353 PA Relay 711	1-888-547-6287 PA Relay 711